



## Terms and Conditions for Exclusive Priority Booking for 'Jay Chou The Carnival World Tour 2025 Hong Kong'

### When can you enjoy the offer

1. The promotional period for the offer is from 18 December 2024 (10:00am) to 20 December 2024 (11:59pm), based on Hong Kong time or until all the tickets are sold (whichever is earlier) (the 'Promotional Period').

### What is the offer

2. During the Promotional Period, you can enjoy exclusive priority booking for 'Jay Chou The Carnival World Tour 2025 Hong Kong' (the 'Event') when you use an Eligible Credit Card for ticket purchase at Cityline (the 'Designated Platform'):

<b>Priority Booking Shows</b>	27 and 28 June 2025
<b>Time</b>	7:00pm
<b>Venue</b>	Kai Tak Stadium
<b>Ticket Price</b>	HK\$1,880 / HK\$1,680 / HK\$1,380 / HK\$980 / HK\$680
<b>Designated Platform</b>	<u><a href="#">Cityline</a></u> Online Booking: <a href="https://priority.cityline.com/">https://priority.cityline.com/</a> or Cityline App Ticket Purchase Hotline: 3761 6515 (10:00am – 7:00pm) (not applicable to UnionPay credit cards)

A maximum of 4 tickets can be purchased in the Promotional Period for each Eligible Credit Card. The Designated Platform will charge a customer service fee of HK\$100 for each ticket purchased.

3. All successful purchasers of priority booking tickets will receive a confirmation email after booking is completed. For enquiries concerning successful priority booking ticket purchases, please contact the Designated Platform by calling their Customer Service Hotline at 3761 6688 (Monday to Friday from 10:00am to 7:00pm, except public holidays in Hong Kong) or by email to [cs@cityline.com](mailto:cs@cityline.com).
4. Only Hong Kong courier service is available for this Event (no pick up in person), and the courier fee is HK\$50 for each transaction (maximum of 4 tickets per transaction). Tickets will be delivered to the designated address as registered in the booking account via courier services. Customers should ensure that the delivery

address/information as provided is correct. No amendments of delivery address/information following a successful priority booking ticket purchase are permitted. Neither the Organiser nor the Designated Platform shall be responsible for tickets that are not delivered due to wrong or incomplete delivery address/information being provided. All relevant ticketing fees or services fees paid including but not limited to the customer service fee and courier fee are non-refundable under any circumstances. Cardholders who have not received their priority booking tickets for the Event on or after 13 June 2025 should contact the Designated Platform for assistance by calling the their Customer Service Hotline at 3761 6688 (Monday to Friday from 10:00am to 7:00pm, except public holidays in Hong Kong) or by email to [cs@cityline.com](mailto:cs@cityline.com).

### **How can you enjoy the offer**

5. You can enjoy the offer if:
  - a. you hold an Eligible Credit Card and your corresponding credit card account is valid and in good standing during the Promotional Period; and
  - b. you settle the whole payment for your ticket purchase by the Eligible Credit Card during the Promotional Period.

### **Read before you enjoy the offer**

6. Each of the primary cardholder and any additional cardholder(s) under the same Eligible Credit Card account can enjoy the offer using their own Eligible Credit Card.
7. Tickets are limited and will be made available on a 'first-come-first-served' basis and only while stocks last.
8. Seating will be allocated by the Designated Platform in sequence based on the date and time of the transaction according to the record held with the Designated Platform. No seat selection is available. For purchases of 2 tickets or above, the Designated Platform reserves the right to arrange separate seats (including allocation of seats in odd numbers). The ticket purchaser and ticket holder(s) shall accept the seating allocation without question.
9. Tickets are valid only for the specified dates, times, and seats as printed on the tickets.
10. If any ticket is lost, defaced or stolen, neither the Organiser nor the Designated Platform will reissue or replace the ticket, and neither the Organiser nor the Designated Platform will bear any responsibility.
11. No refund, cancellation or amendment will be allowed once the tickets are purchased. Any form of resale of tickets is strictly prohibited.
12. Upon the transaction for the priority booking ticket purchase being completed, the total price payable for the ticket(s), the customer service fee of the Designated Platform and the courier service fee will be debited instantly from your Eligible Credit Card account.

The amount debited is not refundable, and the transaction is valid only if the account has sufficient available credit.

13. Each ticket admits one person only. A valid original ticket must be provided at the venue for admission to the Event. The Event is marked seating and suitable for person aged 3 or above.
14. The offer cannot be used in conjunction with any other offers, promotions, or discounts.
15. The Event is organised by Best Shine (China) Entertainment Limited (the 'Organiser'). All information and services in relation to the Event are supplied directly by the Organiser who is responsible for all obligations and liabilities related to the Event, except matters related to ticket booking service and ticket purchase. The Designated Platform shall be responsible for assistance in any issue arising from ticket purchase. We do not accept any liability whatsoever in connection with the Event.
16. If the Event is cancelled or postponed, the Organiser is responsible for the relevant event arrangements and reserves the right to reschedule the Event. The Organiser reserves the right to reduce the number of seats, cancel, or postpone the Event due to the development of the COVID-19 epidemic and related prevention measures, or for any other reason and the Organiser shall not be liable for any loss and without prejudice to any remedies available.
17. The Organiser reserves the right to change the Event programme without prior notice.
18. The booking service in respect of tickets to the Event is provided by the Designated Platform. The use of the booking service to purchase tickets is subject to the terms and conditions prescribed by the Designated Platform ([www.cityline.com](http://www.cityline.com)). We disclaim any liability whatsoever in relation thereto.
19. We, the Organiser, and the Designated Platform reserve the right to suspend, revise or terminate the promotion, and the offer made in connection with it, at any time and to amend the terms and conditions thereof from time to time without prior notice.
20. We can change or cancel the offer or amend these terms and conditions at any time without prior notice. Please check our social media platforms for the latest promotional details, priority booking period, ticket price, and terms and conditions of the offer.
21. In case of any dispute arising out of this promotion, or the offer made in connection with it, the decision of us, the Organiser, and/or the Designated Platform shall be final and conclusive.
22. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('Hong Kong'). In the event of any discrepancy or inconsistency between the English version and the Chinese version of

the promotional materials and these terms and conditions, the English version shall prevail.

#### **What these terms mean**

23. Unless otherwise specified, **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards and UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
24. **'We'** refers to The Hongkong and Shanghai Banking Corporation Limited (and its successors and assigns).

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited

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