



Terms and Conditions for Exclusive Priority Booking for HSBC 160th Anniversary Presents Theater Show – Let Me Entertain You (the ‘Show’)

When can you enjoy the offer

1. The promotional period for the offer is from 28 May 2025 (10:00am) to 30 May 2025 (11:59pm), based on Hong Kong time or until all the tickets are sold (whichever is earlier) (the ‘Promotional Period’).

What is the offer and details of the Show

2. During the Promotional Period, you can enjoy priority booking for the Show when you use an Eligible Credit Card (as defined below) for ticket purchase at the Designated Platform (as defined below):

Date of Show	8 August 2025 to 18 September 2025
Scheduled Starting Time	8pm for Tuesday to Saturday shows 3pm for Sunday shows
Venue	Lyric Theatre, The Hong Kong Academy for Performing Arts
Ticket Price	HK\$1,280 / HK\$1,080 / HK\$880 / HK\$680 / HK\$480
Designated Platform	Klook <u>Ticketing Channel</u> <ul style="list-style-type: none">• Online Booking: Klook App or klook.com <u>Enquiry Channel</u> <ul style="list-style-type: none">• Customer Service Chatbox: klook.com/help-center/
Maximum number of tickets to be purchased	4 for each Eligible Credit Card. You have to login to your Designated Platform’s membership account in order to complete the purchase. Each membership account can only make 1 booking during the promotional period.
Customer service fee	HK\$80 for each ticket purchased.
Ticket delivery	Upon successful purchase of the tickets, you may log in your Designated Platform’s membership account and go to ‘Account – Bookings’ to check your order confirmation details and seat arrangements. From 1 August 2025, you may check your e-ticket(s) which includes Cityline admission QR code(s) at the same order

	confirmation details page. Please use the e-tickets(s) for event admission. You will also receive the e-tickets(s) (Cityline admission QR code) sent via email from the Designated Platform on 1 August 2025.
Ticket format	Electronic
Age restriction	This programme contains inappropriate language. Persons under the age of 16 are encouraged to be accompanied by a parent or guardian.
Production in Charge of Theatre	Vab Production

3. All successful purchasers of priority booking tickets will receive a confirmation email after booking is completed. For enquiries concerning successful priority booking ticket purchases (including confirmation email), please login to the Designated Platform's membership account or contact the Designated Platform through their Customer Service Chatbox.
4. You should ensure that the email address/information as provided is correct. No amendments of email address/information following a successful priority booking ticket purchase are permitted. Neither the Production in Charge of Theatre nor the Designated Platform shall be responsible for tickets that are not delivered due to wrong or incomplete email address/information being provided. All relevant ticketing fees or services fees paid including but not limited to the customer service fee, administration fee and courier fee (if applicable) are non-refundable under any circumstances.

How can you enjoy the offer

5. You can enjoy the offer if:
 - a. you hold an Eligible Credit Card and your corresponding credit card account is valid and in good standing during the Promotional Period; and
 - b. you settle the whole payment for your ticket purchase by the Eligible Credit Card during the Promotional Period; and
 - c. you have registered or will register to be a Designated Platform's member.

Read before you enjoy the offer

6. Each of the primary cardholder and any additional cardholder(s) under the same Eligible Credit Card account can enjoy the offer using their own Eligible Credit Card.
7. Tickets are limited and will be made available on a 'first-come-first-served' basis and only while stocks last.
8. Seating will be allocated by the Designated Platform in sequence based on the date and time of the transaction according to the record held with the Designated Platform. The Show is marked seating. Seat numbers will be displayed in shopping cart before

payment. No seat selection is available. For purchases of 2 tickets or above, the Designated Platform reserves the right to arrange separate seats (including allocation of seats in odd numbers and/or non-adjacent seating). The ticket purchaser and ticket holder(s) shall accept the seating allocation without question.

9. Tickets are valid only for the specified dates, times, zone and seats (if applicable) as printed on them.
10. If any ticket is lost, defaced or stolen, neither the Production in Charge of Theatre nor the Designated Platform will reissue or replace the ticket, and neither the Production in Charge of Theatre nor the Designated Platform will bear any responsibility.
11. No refund, cancellation or amendment will be allowed once the tickets are purchased. Any form of resale of tickets is strictly prohibited.
12. Upon the transaction for the priority booking ticket purchase being completed, the total price payable for the ticket(s), the customer service fee of the Designated Platform and the courier service fee and administration fee (if applicable) will be debited instantly from your Eligible Credit Card account. The amount debited is not refundable, and the transaction is valid only if the account has sufficient available credit.
13. Each ticket admits one person only. A valid ticket must be provided at the Venue for admission to the Show. Person(s) attending the Show maybe subject to house rules of the Production in Charge of Theatre. For details, please contact the Production in Charge of Theatre separately.
14. The offer cannot be used in conjunction with any other offers, promotions, or discounts.
15. The Show is organised by the Production in Charge of Theatre. All information and services in relation to the Show are supplied directly by the Production in Charge of Theatre who is solely responsible for all obligations and liabilities related to the Show. We do not accept any liability whatsoever in connection with the Show.
16. If the Show is cancelled or postponed, the Production in Charge of Theatre is responsible for the relevant Show and refund arrangements and reserves the right to reschedule the Show. The Production in Charge of Theatre reserves the right to reduce the number of seats, cancel, or postpone the Show. For details, please contact the Production in Charge of Theatre.
17. The Production in Charge of Theatre reserves the right to change the Show programme without prior notice.
18. The booking service in respect of tickets to the Show is provided by the Designated Platform. The use of the booking service to purchase tickets is subject to the terms and

conditions prescribed by the Designated Platform. We disclaim any liability whatsoever in relation thereto.

19. We, the Production in Charge of Theatre, and the Designated Platform reserve the right to suspend, revise or terminate the promotion, and the offer made in connection with it, at any time and to amend the terms and conditions thereof from time to time without prior notice.
20. We can change or cancel the offer or amend these terms and conditions at any time without prior notice. Please check our social media platforms for the latest promotional details, priority booking period, ticket price, and terms and conditions of the offer.
21. In case of any dispute arising out of this promotion, or the offer made in connection with it, the decision of us, the Production in Charge of Theatre, and/or the Designated Platform shall be final and conclusive.
22. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('Hong Kong'). In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

23. **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards, UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
24. **'We'** refers to The Hongkong and Shanghai Banking Corporation Limited (and its successors and assigns).

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited

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