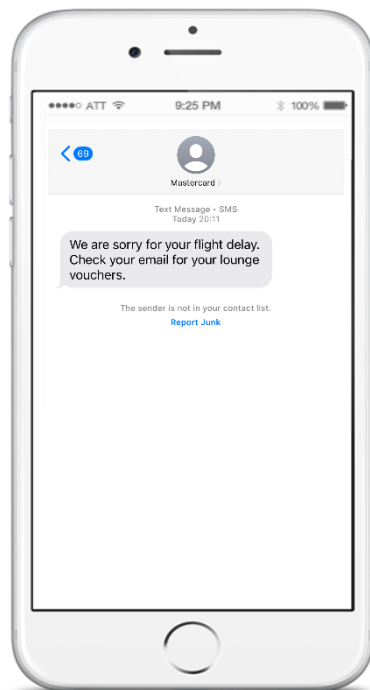# Flight Delay Notification and Compensation
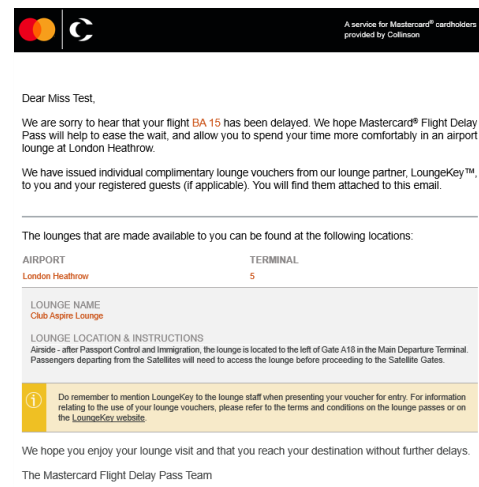

1

In the event of a flight delay, the system will issue 'compensation' via email and inform the traveler of this via SMS.

2

The cardholder receives an email containing a lounge pass for every registered traveller.

The email also contains info about lounge locations with links to further info if required.