



General Terms and Conditions of “LANDMARK x HSBC Year-Round Bonus Points Offer 2026”

1. “LANDMARK x HSBC Year-Round Bonus Points Offer 2026” (“**Promotion**”) runs from 1 January to 31 December 2026 (“**Promotion Period**”, both dates inclusive and based on the transaction date).
2. Unless otherwise specified, this Promotion is applicable to the below means of payment:
Physical cards of any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency Credit Cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns) (“**Eligible Credit Cards**”), or transaction made by Apple Pay and Google Pay of these physical cards (if applicable) (“**Eligible Mobile Payment**”).
3. Unless otherwise specified, this Promotion is only applicable to the promotion operated by The Hongkong and Shanghai Banking Corporation Limited (“**HSBC**”) and Hongkong Land Bespoke Limited (“**HKL**”) to payments settled at any retail outlets in LANDMARK ATRIUM, LANDMARK PRINCE’S, LANDMARK ALEXANDRA, LANDMARK CHATER, Exchange Square, Jardine House, The Landmark Mandarin Oriental (a) Dining at the following restaurants within the Hotel: Amber and SOMM; (b) Purchase any spa treatments at The Oriental Spa Studio (including all spa treatment and membership, product and other services) or Mandarin Oriental, Hong Kong ((a) Accommodations: Hotel room stay (maximum length of stays for reward points is seven (7) days) on direct bookings at Mandarin Oriental, Hong Kong’s own website and at the best available rate, including room rates, dining, spa and any other services during the stay and designated promotional offer, excluding booking under Online Travel Agents and negotiated rates including but not limited to corporate rates and group rates; (b) Dining at the following restaurants within the Hotel: Café Causette, Captain’s Bar, Clipper Lounge, Mandarin Grill + Bar, Man Wah, The Aubrey, The Chinnery, The Krug Room and in-room dining excluding any packages or coupons purchased from third party websites or agents; (c) Purchase and spa treatments at the following shops within Mandarin Oriental, including all treatments, products and other services, excluding memberships: The Mandarin Spa, The Mandarin Salon, The Mandarin Barber, The Mandarin Flower Shop and The Mandarin Cake Shop in Hong Kong (“**Eligible Merchants**”) during the Promotion Period.
4. Unless otherwise specified, offers cannot be used in conjunction with any other promotional offers.
5. Any fraudulent, unauthorised, unposted, cancelled or refunded transactions will not be deemed as eligible transactions, and will not qualify for the Promotion. Only posted transactions with valid sales slip(s)/record(s) are eligible for the Promotion.
6. HSBC and/or HKL are not the providers of the goods or the services of the merchants. Any enquiries or disputes relating to the goods and the services should be directed to the merchants. HSBC and/or HKL gives no representation or guarantee as to the goods and services provided by the merchant (including but not limited to the quality and quantity of goods and services), and does not accept any liability arising in conjunction with the goods and services provided by the merchants. The merchants are solely responsible for all obligations and liabilities relating to the goods and services.
7. HSBC and/or HKL reserves the right to amend, suspend or cancel the Promotion or its terms and conditions and the right of final decision on all matters and disputes.
8. The Promotion is subject to these general and special terms and conditions. For more details, please refer to the relevant

promotion materials, or make enquiries to the staff of HSBC and/or HKL.

9. All information and images are for reference only.
10. The general and special terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region and the parties submit to the jurisdiction of the courts of the Hong Kong Special Administrative Region.
11. No person other than the customers, HSBC and HKL will have any rights under the Contracts (Rights of Third Parties) Ordinance (Cap. 623, laws of the Hong Kong Special Administrative Region) to enforce or enjoy the benefits of any of these general and special terms and conditions.
12. LANDMARK Hong Kong App can be downloaded from official application stores. By using the LANDMARK Hong Kong App, customers agree to be bound by the terms and conditions and privacy policy posted on the LANDMARK Hong Kong App which may be updated from time to time.
13. Mobile payment applications are the third parties' mobile applications. Mobile payment applications are subject to such service providers' terms and conditions. HKL is not the service provider of the mobile payment applications. If customers have any enquiry or complaint about the mobile payment applications, please directly contact the service providers. HKL gives no guarantee to the mobile payment applications of the service providers, and does not accept any liability arising in conjunction with the use of the Mobile Payment Applications or the services provided by the service providers.
14. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these general and special terms and conditions, the English version shall prevail.

Special Terms and Conditions of “LANDMARK x HSBC Year-Round Bonus Points Offer 2026”

15. The Promotion is applicable to customers who are LANDMARK BESPOKE members (joined and approved on, before or after the commencement of the Promotion Period) and cardholders of the Eligible Credit Cards (“**Eligible Cardmembers**”). For more information on the recognition of customer tiers, please refer to the LANDMARK BESPOKE Terms and Conditions at <https://landmark.hk/en/pages/bespoke-tnc>.
16. To earn an additional 1x BESPOKE Bonus Reward Points (“**Reward**”), the Eligible Cardmembers should present their physical Eligible Credit Cards, or in digital wallet of Eligible Credit Card, eligible machine-printed original receipt(s) and the credit card / electronic payment slip(s) on the date of the transaction(s) (“**Eligible Receipts**”) and BESPOKE membership proof (member ID on the Landmark Hong Kong App or registered mobile number) at one of the 4 designated concierges listed below (“**Concierges**”):
 - 16.1 G/F LANDMARK ATRIUM
10am-8:00pm daily
 - 16.2 2/F LANDMARK ATRIUM (next to York House)
Mon-Fri: 8:30am-7:30pm
Sat, Sun & PHs: 10am-7:30pm
 - 16.3 1/F LANDMARK CHATER
10am-7:30pm daily
 - 16.4 1/F LANDMARK PRINCE'S

Mon- Sat: 8:30am-7:30pm

Sat, Sun & Public Holidays: 10am-7:30pm

To qualify for the Reward, Eligible Receipts must be registered in person at the designated Concierges on the same day as the actual purchase, and no later than the close of operating hours of the Concierges on 31 December 2026. Please note that receipts issued outside the Promotion Period will not be accepted, and registrations made by self-uploaded receipts are not eligible. Only on-site registrations are considered valid for this Promotion.

17. An Eligible Cardmember can earn an additional 1x BESPOKE Bonus Reward Points for each single net purchase exceeding HK\$200,000 at Eligible Merchants within LANDMARK using an Eligible Credit Card during the Promotion Period and can be awarded once per day. The highest eligible spending amount of the day will qualify for the Reward. BESPOKE Bonus Reward Points that the Eligible Cardmember can earn during the Promotion Period are capped at HK\$700,000 per transaction.

An “Eligible Transaction” means the transaction between the Eligible Cardmember and the Eligible Merchant(s) for payment in full by Eligible Credit Card in one single transaction. Partial payments by other credit card(s) will not be eligible to earn or receive the Reward.

18. The BESPOKE Bonus Reward Points will be credited to the BESPOKE member’s e-wallet in his/her LANDMARK Hong Kong App within 1 month after the Eligible Receipts have been approved. If Eligible Receipts are registered at the designated Concierges as set out in clause 16 on or before 30 March 2026, the Bonus Reward Points will be valid until 31 March 2026. If Eligible Receipts are registered at the designated Concierges as set out in clause 16 after 30 March 2026, the Bonus Reward Points will be valid until 31 March 2027. For details on earning and using BESPOKE points, please refer to the BESPOKE Terms and Conditions at <https://landmark.hk/en/pages/bespoke-tnc>.
19. The BESPOKE Basic Points will be credited to the BESPOKE member’s e-wallet in his/her LANDMARK Hong Kong App after it has been approved. If Eligible Receipts are registered at the designated Concierges as set out in clause 16 before noon on 31 March 2026, the BESPOKE Basic Points will be valid until 31 March 2026. If Eligible Receipts are registered at the designated Concierges as set out in clause 16 on or after noon of 31 March 2026, the BESPOKE Basic Points will be valid until 31 March 2027. For details on earning and using BESPOKE points, please refer to the BESPOKE Terms and Conditions at <https://landmark.hk/en/pages/bespoke-tnc>.
20. During the Promotion Period, Eligible Cardmembers must provide eligible machine-printed original receipts issued by Eligible Merchants on the date of Eligible Transaction to register the Reward. HKL does not accept any photocopies or receipts with amendment or handwritten receipts, and reserves the right not to accept any photocopies or receipts that are suspected to be invalid, forged, or issued for spurious transactions, or on other grounds, without any need for explanation.
21. The credit card number, merchant’s name, merchant’s address, transaction date and transaction amount must be clearly shown on the Eligible Receipt. Transactions paid by non-eligible methods including cash, Octopus, PayMe, BOC Pay and LANDMARK gift card(s) are excluded from eligible spending for this Promotion.
22. Eligible Receipts marked/stamped by HKL cannot be used again for redeeming gifts / rewards from other promotions and returns at the Eligible Merchants. Each Eligible Receipt can only be used for registration or redemption of the Reward once.
23. The Eligible Cardmembers shall forthwith inform HSBC and/or HKL of any transaction where BESPOKE points have been earned/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such

circumstances, or if the Eligible Cardmembers fails to inform HSBC and/or HKL but those cancelled, refunded or reversed transaction(s) has come to the knowledge of HSBC and/or HKL, then either: (a) the Eligible Cardmember shall pay to HSBC and/or HKL forthwith upon notice from HSBC and/or HKL the value of the Reward, which value shall be determined by HSBC and/or HKL at its/their sole and absolute discretion; or (b) HKL shall be entitled to deduct the BESPOKE points earned from the transaction(s) that have been cancelled, refunded or reversed from the Eligible Cardmembers' account. The Eligible Cardmembers agree that the aforesaid payment by the Eligible Cardmembers to HSBC and/or HKL constitutes agreed liquidated damages and not a penalty.

24. HSBC and/or HKL reserves the right to scan or copy Eligible Cardmembers' Eligible Receipts, and to record the name, BESPOKE member's ID, corresponding transaction amount printed on the Eligible Receipts and the last 4 digits of the corresponding Eligible Credit Card for internal reference only.
25. HSBC and/or HKL has the right to make any marks on each Eligible Receipt presented to HKL during the course of registration or redemption.
26. The Eligible Cardmember shall present his or her original valid BESPOKE membership number on the LANDMARK Hong Kong App for inspection at the time of redemption.
27. Eligible Cardmember's personal data may be collected by HKL for the purposes of the Promotion. The use of such personal data is subject to the privacy policy of HKL. By providing the relevant personal data to HKL, the Eligible Cardmember is deemed to have understood the purpose of such collection of personal data and has agreed to such collection.
28. Should there be any illegal or fraudulent act or violation of the rules of the Promotion committed by a customer, HSBC and/or HKL has the right of forfeiture of the customer's eligibility to participate in the Promotion and reserves the right to take legal action in such instances.
29. The status of the Eligible Cardmember's credit card account must be valid, normal and in good credit by the time of the Reward received in order to be eligible for the Promotion. In the event of violation of the Card User Agreement, Credit Card User Agreement or Credit Card Agreement, termination of the accounts, overdue payment or in bad credit record, HSBC and/or HKL has the right of forfeiture of a customer's eligibility of the Reward registration or redemption without prior notice.
30. All Rewards cannot be exchanged for cash or other gifts.
31. HKL reserves the right at any time to request Eligible Cardmember to submit the relevant original and registered Eligible Receipts (including original corresponding electronic payment slip) and/or such further documents or evidence of the qualified spending for verification. In this respect, Eligible Cardmember is required to keep all supporting documents for verification purposes by HKL, if required, for a period of 12 months from the date of registration of the Eligible Receipts or the end of the Promotion (whichever is later).
32. HSBC and/or HKL shall not be responsible to Eligible Cardmember or any other party for any liability, loss, damage, claim, cost or expense whatever and howsoever arising in respect of, relating to or in connection with the redemption or using of the Reward.
33. HKL reserves the right to amend these special terms and conditions update the list of Eligible Merchants, or suspend or cancel the Promotion at any time without prior notice to any customer or Eligible Cardmember. No compensation

whatsoever is payable to any customer or Eligible Cardmember in respect of any such amendment, suspension or cancellation. All questions or disputes shall be resolved by HKL in its absolute discretion. In the event of any dispute, the decision of HKL shall be final and binding on all parties concerned.

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited