



Terms and conditions

1. Offer 1:

- a. The offer applies to selected travel products with a departure date on or before December 31, 2026.
- b. Cardholders are entitled to enjoy an 8% discount off on selected travel products on the designated website of Connexus Travel.
- c. Cardholders are required to pay by using an HSBC Credit Card or HSBC Mastercard® Debit Card at the time of booking.
- d. For reservations, please call (852) 2579 6880 or email leisure@connexustravel.com.
- e. The offers cannot be used in conjunction with other promotions, discounts, corporate offers or holiday certificates.
- f. The offers cannot be exchanged for cash, loyalty points or other products.
- g. Amendments and refunds are not allowed after booking confirmation.
- h. Connexus Travel Limited reserves the right to modify the terms and conditions without prior notice.
- i. In the event of disputes, the decisions of the bank and Connexus Travel Limited will be final.

2. Offer 2:

- a. The holiday certificate is valid from 1 January to 31 December 2026. Redemption and the travel commencement date must be within this validity period, after which the certificate will be forfeited, and the validity cannot be extended.
- b. When you make the booking with our consultant using this holiday certificate, please identify yourself as holder of this holiday certificate for the above-captioned event. A 7-day prior notice must be given for reservation/ticketing.
- c. You must use "HSBC2026" to our consultant at the time of redemption. If you fail to inform Connexus Travel Limited in advance of the redemption, Connexus Travel Limited reserves the right to reject it as a form of payment to settle invoices.
- d. This holiday certificate can be used to redeem travel service or other travel-related products that can be offered by Connexus Travel Limited up to its equivalent value in cash.
- e. This holiday certificate cannot be converted to cash.
- f. The amount stated in this holiday certificate could not be split for separate uses (must be used within 1 transaction).

To borrow or not to borrow? Borrow only if you can repay!



The unused value will be forfeited.

- g. This holiday certificate cannot be combined with other holiday certificates or other promotional packages for redemption use in one single transaction.
- h. Additional charge or expenses will be settled by the customer if the total cost exceeds the value of this certificate.
- i. This holiday certificate may be redeemed only by the person named. It is non-transferable and non-redeemable for its cash equivalent.
- j. Please contact our Leisure Team at (852) 2579 6880 or email leisure@connexustravel.com for assistance with travel arrangements.
- k. In case of lost certificate, Connexus Travel Limited is not responsible for re-issuance of another certificate as replacement and will not accept any claim for compensation.
- l. Resale of this holiday certificate is prohibited.
- m. In the event of any dispute arising from or in connection with the prize, the decision of Connexus Travel Limited shall be final and conclusive.
- n. Connexus Travel Limited reserves the right to change the certificate Terms and Conditions at any time without prior notice, and Connexus Travel Ltd. accepts no liability for any such change

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Issued by The Hongkong and Shanghai Banking Corporation Limited