



Terms and conditions

1. The offer is valid from 1 January 2026 to 31 December 2027.
2. Reservations can be made up to 90 days in advance of the intended pickup.
3. Cardholders are required to present and settle payment, including deposit (if any) with valid designated credit card Principal or Supplementary card issued in Hong Kong using nominated payment channel to enjoy offers.
4. The offers are subject to availability and must be pre-booked by the cardholders through the Promotion Booking Hotline +852 6888 6470 or Designated Email operations@sttravel.hk or Designated Webpage at least 48 hours prior to the intended pickup. Any booking received outside of this timeline will be granted at the discretion of the owners/operators of the Merchant. S.T. Travel Service Company Limited reserves the right to make the final decision in case of any disputes.
5. The airport transfer service is subject to availability and provided on first-come first-served basis.
6. The service is provided using 7-seater limousines such as Toyota Alphard/Vellfire or Mercedes Benz V-Class. The Merchant reserves the right to provide a vehicle of equivalent class.
7. The offer reservation and choice of limousine model are subject to availability. S.T. Travel Service Company Limited reserves the right to make the final decision in case of any disputes.
8. Flight delays for arrival transfer, the transfer service will be subject to availability.
9. HK\$ 150 will be applied after 00:00 hour & before 05:59 hour.
10. The blackout dates include 1 October, 8 October, 28 December, 31 December 2026, 1 January and 15 to 20 February 2027.
11. En-route Surcharge will be charged to cardholders with "Same District" of HK\$ 100 per stop or "Cross District" of HK\$ 200 per stop or "Non-Routed Stop" as per separate quotation. Whether the stop is en-route or not is subject to the Merchant's decision.
12. 15 minutes free waiting time for departure transfer, afterward cardholders will be charged HK\$300 per hour by the Merchant ("Waiting Surcharge").
13. Airport Greeting Fee will be charged HK\$ 150 per pickup.
14. "No Show" will be charged 100% of service fee and applicable "Waiting Surcharge" to cardholders for departure transfer when no show up after 1 hour of waiting time from scheduled pickup time.
15. Cancellation fee will be on 100% service fee charged to cardholders within 24 hours notice prior to scheduled pickup.

To borrow or not to borrow? Borrow only if you can repay!

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Cancellation notice before 24 hours prior to scheduled pick up will incur HK\$50 administrative fee from refund amount.

16. When "black rain storm" warning or typhoon signal no.8 (or higher) is hoisted. S.T. Travel Service Company Limited reserved the right to make the final decision to pick up/drop off in case of any risks. In case of continuation of service under extreme weather, surcharge of HK\$ 500 or 150% of the service fee for cross-border trips will apply.
17. responsible to luggage safety, the Merchant will not account any responsibility for loss or damages.
18. Despite the maximum liability for any dispute related to luggage is limited to HK\$ 300 per transfer.

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