



Terms and conditions

1. Reservation by cs@point-links.com. Operation hour during 24hrs daily and customer service hotline at +852 2544 5550.
2. Bookings, amendments and cancellations must be made in advance. Please refer to reservation guideline and related remarks on the service location list.
3. Late cancellation and no show will be charged at the full rate and non-refundable.
4. For urgent booking, please call directly to check service availability at +852 2544 5550.
5. Urgent booking is not guaranteed due to possible restrictions by the local Immigration and Custom authorities.
6. Service flow might slightly vary due to different facilities at each airport.
7. For limousine booking, the final rate will depend on the passengers' final destination.
8. Number of luggage allowed is subject to the capacity of vehicle storage.
9. Airport Transfer - To and from city centre area only. Definition of city centre varies, please inform Point Links with detailed routing.
10. Airport/Local One-way and Cross-Border Transfer: rate includes driver service fee, bridge, tunnel & highway tolls and fuel charges. Each way is limited to one destination.
11. Extra pick-up/drop off points are subject to surcharges.
12. Half-day/Full-day Charters: excludes toll charges, parking fees and fuel charges.
13. Surcharges (e.g. mid-night, waiting, peak hours and pick-up with welcome signage) will be applicable on certain cities and quoted upon service requests.
14. Additional fees will be applicable on certain cities during peak seasons or special events (e.g. F1 in Singapore) and quoted upon service requests.
15. All surcharges incurred during service will be billed afterwards.
16. All bookings are subject to availability and the final confirmation by Point Links.

17. In case of dispute, Point Links reserves the right of final decision.
18. Point Links is not responsible for any loss from using the service.
19. Point Links reserves the right to change the rates & terms and conditions without prior notice.