



Terms and conditions

1. The offer is applicable from 1 January 2026 to 31 December 2026 only.
2. Please present your eligible Credit card at the ALLWAYS Service Counters near Baggage Reclaim Belt 8 or Belt 13 on the Arrivals Level (L5) at Hong Kong International Airport to enjoy the offer.
3. The offer is applicable to regular size baggage and walk-in service only, and all payment must be settled on-site.
4. Please present your eligible credit card at the ALLWAYS Service Counters on the Departures Level (L6) at Hong Kong International Airport to enjoy the offer.
5. The offer is available for transfer to designated airport lounge or Gates 10 - 12 or Gates 23 - 71 on the Departures Level (L6) within Terminal 1 only. Subject to availability, on a first-come, first-served basis. Service is not available at Midfield Concourse and T1 Satellite Concourse.
6. Please present your eligible credit card at the ALLWAYS Service at Check-in Aisle D or Check-in Aisle H, Departures Level (L7), Terminal 1 at Hong Kong International Airport to enjoy the offer.
7. The offer cannot be exchanged for cash, other services or offers.
8. The offer cannot be used in conjunction with any other discount, promotion offers, rewards or membership offers.
9. In the event of any dispute, the decision of ALLWAYS Concierge Hong Kong shall be final and conclusive.
10. Other terms & conditions apply, please call +852 2275 0000 or email at hkg@allwaysvip.com for more details.

To borrow or not to borrow? Borrow only if you can repay!

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