Terms and Conditions for Red Hot Shopping Special – LANDMARK Christmas

When can you enjoy the offer

1. The promotional period for the offer is from 19 November to 26 December 2026.

What is the offer

2. During the promotional period, you can use your **Eligible Credit Card** to make **Eligible Transactions** at **Participating Merchant** to enjoy the below offers.

Net Spending Amount* per Invoice	BESPOKE Bonus Points	BESPOKE Reward Vouchers	Christmas at The Gloucester Hotel Stage Pass	La Maison du Chocolat Reward	LANDMARK Gift
HK$10,000 – HK$29,999	13,500 (Valued up to HK$236)	HK$200	2 passes	1 set (Valued HK$160)	/
HK$30,000 – HK$99,999	40,000 (Valued up to HK$700)	HK$600			
HK$100,000 – HK$199,999	135,000 (Valued up to HK$2,362)	HK$2,000	4 passes		1 set (Valued up to HK$585)
HK$200,000 or above	400,000 (Valued up to HK$7,000)	HK$4,000			1 set (Valued up to HK$1,190)

From 19 November to 10 December 2026, spend HK$200,000 across two invoices from different Particiapting Merchants (minimum Net Spending Amount of HK$30,000 per invoice) to get an additional HK$2,000 BESPOKE Reward Voucher. Limited to one redemption per eligible credit cardholder during the promotional period.

*Remarks
Unless otherwise stated, you may enjoy all rewards applicable to the same Net Spending Amount tier.

How can you enjoy the offer

3. You can enjoy the offer if you:
   a. hold an Eligible Credit Card and your credit card account is valid and in good standing during the promotional period; and
   b. have successfully registered BESPOKE membership; and
   c. pay with an Eligible Credit Card for any Eligible Transactions at LANDMARK during the promotional period.

Read before you enjoy the offer

4. You must register with BESPOKE membership to enjoy the offer.

5. All BESPOKE Bonus Points, BESPOKE reward vouchers, gifts and Christmas at The Gloucester Hotel Stage Pass will be credited to the BESPOKE member's e-wallet in their LANDMARK HONGKONG app within 14 days after approval of eligible receipts.

6. BESPOKE Bonus Points will be valid until 31 March 2027. For details on earning and using BESPOKE points, please refer to the BESPOKE Terms and Conditions at https://landmark.hk/en/pages/bespoke-tnc.

7. Christmas at The Gloucester Hotel Stage Pass must be used at Christmas at The Gloucester Hotel by the end of business on 3 January 2027. Any unused passes after this date will be void and of no value. Christmas at The Gloucester Hotel's operating hours and terms and conditions apply.

8. Reward Vouchers and gifts will be valid until 28 February 2027.

9. You can only enjoy the offers with unlimited redemptions during the promotional period.

10. You have to present your physical Eligible Credit Card, or in digital wallet of Eligible Credit Card, eligible machine-printed original receipt(s) and the credit card / electronic payment slip(s) on the date of the transaction(s) and BESPOKE membership proof (member ID on the LANDMARK HONGKONG app) at one of the 4 designated redemption counters to enjoy the offer. You must be presented on-site at one of the 4 designated redemption counters on the same day of purchase, during their operating hours. Please note that receipts issued outside the Promotional Period will not be accepted, and self-uploaded receipts are not eligible for this redemption. Only on-site redemptions qualify for the offers. The registration deadline is 26 December 2026.

Redemption Counters	Operation hour
G/F LANDMARK ATRIUM	Mon-Sun: 10am-8:00pm
2/F LANDMARK ATRIUM (next to York House)	Mon-Fri: 10am-6pm Sat, Sun & Public Holidays: Closed
1/F LANDMARK CHATER	Mon-Sun: 10am-7:30pm
1/F LANDMARK PRINCE'S	Mon-Fri: 8:30am-7:30pm Sat, Sun & Public Holidays: 10am-7:30pm

11. LANDMARK BESPOKE may ask you to present proof of identity for verification. Any collection of such personal data will be in accordance with LANDMARK BESPOKE 's terms and conditions. We accept no liability in respect of the LANDMARK BESPOKE 's collection of the personal data.

12. Quota applies while stock lasts; please check the details with the staff of the redemption counter.

13. Only original copies of machine-printed merchant sales invoices and sales slips issued by Participating Merchants are accepted. Valid sales invoices must be issued within the opening hours of Participating Merchants. The original copy of machine-printed sales invoice should indicate the merchant name, transaction date, transaction amount and sales items clearly. The original copy of sales slip should indicate the Eligible Credit Card number, merchant name, transaction date, transaction amount, valid authorization code and signature of Cardholders (if applicable) clearly. If you cannot present the valid original copies of sales invoices, sales slips, your Eligible Credit Card and/or transaction record(s) in logged-in designated mobile payment app with consistent information, or the provided information is insufficient, you will not be able to redeem the Offers. All Eligible Transaction for the same redemption must be settled with the Eligible Credit Cards of the same BESPOKE member. Sales slip and sales invoice, which are damaged, outdated and unable to show the corresponding information, and splitting receipts of products are not acceptable.

14. You must present the original copies of valid machine-printed sales invoices, the corresponding sales slips and/or transaction record(s) in logged-in designated mobile payment app together with your Eligible Credit Card bearing the same credit card number for redemption. Participating Merchants reserve the right to scan or copy the sales

invoices and/or sales slips, and to record your name, BESPOKE member's ID, corresponding transaction amount printed on the sales invoices / sales slips / transaction records and the last 4 digits of the corresponding Eligible Credit Card for internal reference only.

15. Sales invoices, receipts or sales slips in copies, handwritten-styled or reprint and bank statement will not be accepted. Transactions do not include the cancelled, refunded, forged and unsettled transactions.

16. LANDMARK BESPOKE will stamp all original copies of merchants' sales invoices after verification. You cannot request refund from merchants with the sales invoices that have been stamp. If you must get the refund, you should return the redeemed offers to the redemption counter prior to refund. The transaction amount that exceeds the spending requirement cannot be use in other promotion.

17. All the redeemed offers cannot be cancelled, altered, transferred, refunded or exchanged for cash under any conditions once they are issued. We and LANDMARK BESPOKE reserve the right to collect or cancel the offers used for sale.

18. Unless otherwise specified, you cannot use the offers in conjunction with other promotional programmes, offers, discounts, coupons, membership benefits or VIP privileges (except the Bonus 1x BESPOKE Points year-round offer for HSBC Credit Cardholders). You are advised to check the details with the staff of Participating Merchants.

19. You have to keep all original sales slips of the Eligible Transactions. In case of dispute, we may ask you to submit these slips, and/or further documents or evidence for inspection and we may keep them at any time.

20. Primary Cardholders and additional Cardholders under the same Eligible Credit Card account shall for all purposes of this promotion be treated as separate Cardholders and are each eligible to enjoy the offers using the Eligible Credit Cards under their respective names.

21. We accept no liability in respect of the quality of the goods and services provided by Participating Merchants or any additional offers/discounts which Participating Merchants may or may not offer. You are advised to check the details and related terms and conditions with the staffs of Participating Merchants.

22. These terms and conditions and other terms and conditions of the Eligible Credit Card, LANDMARK BESPOKE and Participating Merchants will apply. We and LANDMARK BESPOKE reserve the right to vary or cancel the offer, or amend the terms and conditions from time to time without prior notice. Please refer to the relevant website or check with the staffs of Participating Merchants for the latest details, availability and terms and conditions of the offer.

23. If we or LANDMARK BESPOKE believe that you have acted in a fraudulent or abusive manner, you will not be able to enjoy the offer.

24. In case of disputes arising out of this promotion, the decision of LANDMARK BESPOKE and us shall be final and conclusive.

25. All information and images are for reference only.

26. Each of us, LANDMARK BESPOKE and you submit to the non-exclusive jurisdiction of the courts of Hong Kong Special Administrative Region but these terms and conditions may be enforced in the courts of any competent jurisdiction.

27. These terms and conditions are subject to prevailing regulatory requirements.

28. No person other than you and us which include our successors and assigns will have any right under the Contracts

(Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.

29. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('Hong Kong'). In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

30. **'Eligible Credit Card'** means an HSBC Premier Mastercard® Credit Card and HSBC Privé issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).

31. **'Eligible Transactions'** are purchases made in Hong Kong Dollars with an Eligible Credit Card (including Apple Pay, Google Pay™ and Samsung Pay) at the Participating Merchant during the promotional period. WeChat Pay, Alipay and PayMe are not eligible for this promotion. If a transaction is paid by instalments, the Net Spending Amount on the whole transaction (instead of individual instalment payments) will be used to determine the Eligible Transactions. These are not Eligible Transactions: value-adding receipts, transaction for purchasing cash vouchers/ gift vouchers/ gift cards, bank charges, membership fee payment (include but not limited to gold club / jewellery club and fitness club), medical charges, insurance & investment fee payment, telecommunications services, bill payment services, car parking fee, car wash services, wedding banquets, private and corporate functions at F&B merchants.

32. **'Net Spending Amount'** means the final transaction amount charged to the Eligible Credit Card after all applicable discounts, reductions and use of vouchers and gift cards.

33. **'Participating Merchant'** means any retails outlets in LANDMARK ATRIUM, LANDMARK PRINCE'S, LANDMARK ALEXANDRA, LANDMARK CHATER, Exchange Square and Jardine House; and Mandarin Oriental The Landmark, Hong Kong ((a) Accommodations: Hotel room stay (maximum length of stays for reward points is seven days) on direct bookings at Mandarin Oriental The Landmark, Hong Kong's own website and at the best available rate, including room rates, dining, spa and any other services during the stay and designated promotional offer, excluding booking under Online Travel Agents and negotiated rates including but not limited to corporate rates and group rates; (b) Dining at the following restaurants within the Hotel: Amber, BLANC DE NOIRS, Rin and SOMM; (c) Purchase any spa treatments at Mandarin Oriental Spa and Wellness (including all spa treatment and membership, product and other services) or Mandarin Oriental, Hong Kong ((a) Accommodations: Hotel room stay (maximum length of stays for reward points is seven days) on direct bookings at Mandarin Oriental, Hong Kong's own website and at the best available rate, including room rates, dining, spa and any other services during the stay and designated promotional offer, excluding booking under Online Travel Agents and negotiated rates including but not limited to corporate rates and group rates; (b) Dining at the following restaurants within the Hotel: Café Causette, Captain's Bar, Clipper Lounge, Man Wah, The Aubrey, The Chinnery, The Krug Room and in-room dining excluding any packages or coupons purchased from third party websites or agents; (c) Purchase and spa treatments at the following shops within Mandarin Oriental, including all treatments, products and other services, excluding memberships: The Mandarin Spa, The Mandarin Salon, The Mandarin Barber, The Mandarin Flower Shop and The Mandarin Cake Shop in Hong Kong.)

To borrow or not to borrow? Borrow only if you can repay!
Reference number: Y26-U8-CAMH0523

Issued by The Hongkong and Shanghai Banking Corporation Limited