

## Red Hot Year-round Privilege – SHKP Malls Terms and Conditions

## When can you enjoy the offer

- 1. The promotional period for the offer is from 1 January to 31 December 2022, and will be divided into 3 phases:
  - a. Phase 1: 1 January to 31 March 2022
  - b. Phase 2: 1 April to 30 June 2022
  - c. Phase 3: 1 July to 30 September 2022
  - d. Phase 4: 1 October to 31 December 2022

### What is the offer

- During the promotional period, use your Eligible Credit Card to make Eligible Transactions upon Single Net Spending Amount of HK\$500 at the Participating Mall to earn one e-stamp via SHKP Malls App. Every 3 e-stamps collected to redeem 10,000 The Point bonus points.
- 3. You are entitled to redeem a maximum of 12 e-stamps to redeem 40,000 The Point bonus points in each phase at all Participating Malls, while a maximum of 48 e-stamps to redeem 160,000 The Point bonus points during the entire promotional period. E-stamps earned from different Phases cannot be accumulated to redeem bonus points.

### How can you enjoy the offer

- 4. You can enjoy the offer if you:
  - a. hold an Eligible Credit Card and your credit card account is valid and in good standing during the promotional period;
  - b. are an existing The Point by SHKP member or have successfully registered as a The Point by SHKP member during the promotional period; and
  - c. pay with an Eligible Credit Card for any Eligible Transactions at the Participating Mall during the promotional period.

# Read before you enjoy the offer

- 5. You can redeem a maximum of 2 e-stamps at all Participating Malls per day (transactions from different merchants are required).
- 6. You must present the original copies of valid machine-printed merchant sales invoices and the corresponding sales slips, together with the Eligible Credit Card bearing the same credit card number in person at the designated registration location at the Participating Malls on the same date of making the eligible transactions within the designated registration time for e-stamp redemption. E-stamp will be shown on the promotion page on the SHKP Malls App immediately after verification and registration by mall staff.
- 7. Mall staff will conduct points adjustment for members' account of YATA-Fans and SmarTone Plus members who had activated the "Auto-earn The Point Bonus Points" function so as to fulfill e-stamp registration.
- 8. Cardholder of making the Eligible Transaction must be the same person of the member of The Point by SHKP Integrated

Loyalty Program. Mall staff reserves the right to ask for identity proof for verification purpose.

- 9. The offer is not applicable to self-registration through SHKP Malls App or WeChat Official Account.
- 10. All transactions made via e-wallets (including WeChat Pay and Alipay) will not qualify as Eligible Transactions for this promotion.
- 11. You can click "Redeem" on the promotion page in SHKP Malls App after collection of 3 e-stamps to redeem The Point bonus points. Upon successful redemption, The Points bonus points will be credited to your account immediately. You can also check "Point Activities History" for details.
- 12. You must redeem The Point bonus points by the earned e-stamps within 14 days after the Promotional Period ends of the corresponding Phase. Late redemption is not accepted.

Phase	The Point bonus points redemption end date	
1	14 April 2022	
2	14 July 2022	
3	14 October 2022	
4	14 January 2023	

- Each qualified sales slip is eligible for registering one e-stamp only and cannot be re-used in other mall promotions (except points registration of The Point by SHKP Integrated Loyalty Program and existing free parking privileges of Participating Malls).
- 14. Only original copies of machine-printed merchant sales invoices and sales slips issued by merchants of the Participating Malls are accepted. Valid merchant sales invoices must be issued within the opening hours of the merchants at the Participating Malls. The original copy of machine-printed merchant sales invoice should indicate the merchant name, transaction date, transaction amount and sales items clearly. The original copy of sales slip should indicate the Eligible Credit Card number, merchant name, transaction date, transaction amount, valid authorization code and signature of Cardholders (if applicable) clearly. If you cannot present the valid original copies of sales invoices, sales slips and/or your Eligible Credit Card with consistent information, or the provided information is insufficient, you will not be able to redeem the e-stamp and/or register The Point bonus points. Sales slip and sales invoice, which are damaged, outdated and unable to show the corresponding information, are not acceptable.
- 15. Split transactions will not be accepted.
- 16. For installment payment, the full amount listed on machine-printed merchant sales invoice is eligible. If you have paid the deposit only, the eligible amount is the paid deposit on the transaction day, instead of the total amount of the transaction. The remaining balance cannot be used to participate in any other promotional activities (except points registration of The Point by SHKP Integrated Loyalty Program). The transaction of the remaining balance is eligible only if the deposit transaction has not been used for any promotional activities before (except points registration of The Point by SHKP Integrated Loyalty Program), and you must present he original copies of machine-printed merchant sale invoice and sales slip of the deposit for verification.
- Sales invoices, receipts or sales slips in copies, handwritten-styled or reprint and bank statement will not be accepted.
  Transactions do not include the cancelled, refunded, forged and unsettled transactions.

18. All original copies of merchant sales invoices will be stamped by mall staff after verification. You cannot request refund from merchants with the sales invoices that have been stamped. The transaction amount that exceeds the spending requirement of HK\$500 cannot be used in other promotion.

Participating Mall	Registration Location	Registration Time
apm (Kwun Tong)	Gift Redemption Counter, Upper Concourse	12:00nn – 11:00pm
Chelsea Heights (Tuen Mun)	G/F Customer Care Centre	1:00pm – 10:00pm
East Point City (Tseung Kwan O)	L2 Gift Redemption Counter	1:00pm – 10:00pm
Harbour North (North Point)	G/F Customer Care Centre, Phase I	1:00pm – 10:00pm
	L1 Customer Care Centre, Phase II	
HomeSquare (Sha Tin)	L1 Customer Care Centre	11:00am – 9:00pm
K-Point (Tuen Mun)	L2 Customer Care Centre	1:00pm – 10:00pm
Landmark North (Sheung Shui)	L4 Customer Care Centre	12:00nn – 10:00pm
Metroplaza (Kwan Fong)	L2 Customer Care Centre	10:00am – 10:00pm
Metropolis Plaza (Sheung Shui)	L2 Customer Care Centre	12:00nn – 9:00pm
Mikiki (San Po Kong)	G/F Customer Care Centre	1:00pm – 10:00pm
MOKO (Mong Kok)	L1 Customer Care Centre	10:00am – 10:00pm
New Town Plaza (Sha Tin)	L4 The Point Member Counter, Phase I	10:00am – 10:00pm
	L2 The Point Member Counter, Phase III	
Park Central (Tseung Kwan O)	L1 Customer Care Centre	1:00pm – 10:00pm
PopWalk (Tseung Kwan O)	G/F Customer Care Centre, PopWalk 1, 2 & Ocean	10:00am – 10:00pm
	PopWalk	
Tai Po Mega Mall (Tai Po)	Customer Care Centre, Zone B & C	12:00nn – 9:00pm
Tsuen Kam Centre & Grand City Plaza	Tsuen Kam Centre L2 Customer Care Centre	1:00pm – 10:00pm
(Tsuen Wan)		
Tsuen Wan Plaza (Tsuen Wan)	L3 Customer Care Centre	10:00am – 10:00pm
Uptown Plaza (Tai Po)	L1 Customer Care Centre	10:00am – 10:00pm
V city (Tuen Mun)	Customer Care Centre, MTR Level	11:00am – 10:00pm
V Walk (Nam Cheong)	L2 Gift Redemption Counter	12:00nn – 10:00pm
WTC (Causeway Bay)	L2 Customer Care Centre	12:00nn – 10:00pm
YOHO MALL (Yuen Long)	L2 Customer Care Centre, YOHO MALL I & II	10:00am – 10:00pm
Yuen Long Plaza (Yuen Long)	L1 Customer Care Centre	10:00am – 9:00pm

19. The registration location and time of each Participating Mall are as follows:

Registration time may change without prior notice.

- 20. All the redeemed e-stamps or The Point bonus points cannot be cancelled, altered, transferred, refunded or exchanged for cash under any conditions once they are issued.
- 21. For details of e-stamp redemption and/or The Point bonus points registration, please refer to the promotional page in SHKP Malls App or WeChat Official Account. The Point bonus points are bounded by individual terms and conditions of The Point by SHKP Integrated Loyalty Program.
- 22. You have to keep all original sales slips of the Eligible Transactions. In case of dispute, we may at any time ask you to submit

these slips, and/or further documents or evidence for inspection and we may keep them.

- 23. Primary Cardholders and additional Cardholders under the same Eligible Credit Card account shall for all purposes of this promotion be treated as separate Cardholders and are each eligible to enjoy the offers using the Eligible Credit Cards under their respective names.
- 24. We accept no liability in respect of the quality of the goods and services provided by the Participating Malls or any additional offers/discounts which the Participating Malls may or may not offer. You are advised to check the details and related terms and conditions with the mall staffs.
- 25. These terms and conditions and other terms and conditions of the Eligible Credit Card and the Participating Malls will apply. We, SHK Real and the Participating Malls reserve the right to vary or cancel the offer, or amend the terms and conditions from time to time without prior notice. Please refer to the relevant website or check with the mall staffs for the latest details, availability and terms and conditions of the offer.
- 26. If we, SHK Real or the Participating Malls believe that you have acted in a fraudulent or abusive manner, you will not be able to enjoy the offer.
- 27. In case of disputes arising out of this promotion, the decision of the Participating Malls, SHK Real and us shall be final and conclusive.
- 28. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

#### What these terms mean

- 29. 'Participating Malls' means the designated malls under SHK Real including Kwun Tong apm, Tuen Mun Chelsea Heights, Tseung Kwan O East Point City, North Point Harbour North, Sha Tin HomeSquare, Tuen Mun K-Point, Sheung Shui Landmark North (merchants from 2/F to 5/F), Kwai Fong Metroplaza, Sheung Shui Metropolis Plaza, San Po Kong Mikiki, Mongkok MOKO, Sha Tin New Town Plaza Phase I & III, Tseung Kwan O Park Central, Tseung Kwan O PopWalk, Tai Po Mega Mall, Tsuen Wan Tsuen Kam Centre, Tsuen Wan Plaza, Tai Po Uptown Plaza, Tuen Mun V city, Nam Cheong V Walk, Causeway Bay WTC (merchants from G/F to 13/F), Yuen Long YOHO MALL and Yuen Long Plaza.
- 30. 'Eligible Credit Card' means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns), unless otherwise specified.
- 31. 'Eligible Transactions' are purchases made in Hong Kong dollars with an Eligible Credit Card at the Participating Malls during the promotional period. This Promotion accepts the receipt of purchasing designated festive food coupons (only limited to mooncake (including ice cream mooncake), Chinese New Year pudding, rice dumpling and Chinese preserved sausage vouchers), except the following transaction:Apple Store, travel agencies and cross-border buses, property agencies, fitness and beauty centers (except those beauty centers in PopWalk), elderly homes, medical and dental / clinic services, carwash, car care services, automotive products and related service or the purchase of parking cards, kiosks, exhibition venues and temporary exhibition booths / Pop Up Stores, tenants in office buildings, hotels, banking services, insurance premiums, money exchange shops, tuition (except those tuition fees paid in PopWalk) / membership / any other monthly fees, the

purchase or topping-up of Octopus cards, value-added or payment services, mail, fax, email or phone orders, online shopping (including orders at SHKP Malls App Food Self Pick-up service and Rewards platform except online purchase of movie tickets), telecommunication fees or purchase of calling cards, purchase of tickets, such as mall events or concert tickets, admission tickets to Ma Wan Park Noah's Ark or sky 100 Hong Kong Observation Deck, trade-in transactions or product redemptions, purchase and use of cash coupons, gift cards, gift certificates, SHKP Mall Gift Certificates, SHKP Mall e-Gift Certificates, gift cards, membership cards, bonus point cards, discount cards or value-added cards, shoe coupons, soup coupons, drink coupons, food coupons, cake cards and wedding coupons (including but not limited to cake cards, Chinese bridal cake cards, wedding vouchers and wedding coupons); purchase of gold grains, bars or deposits for gold saving club, payments settled by cash or other trades decided by Participating Malls. Sales invoices, receipts or sales slips in copies, handwritten-styled or reprint and bank statement will not be accepted.

- 32. **'Net Spending Amount'** means the final transaction amount charged to the Eligible Credit Card after all applicable discounts, reductions and use of coupons.
- 33. 'SHK Real' means Sun Hung Kai Real Estate Agency Limited.

To borrow or not to borrow? Borrow only if you can repay!

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