



Terms and Conditions for Exclusive Priority Booking for “HSBC Presents Jan Lamb Uncle Auntie Farewell Party Concert 2023”

When can you enjoy the offer

1. The promotional period for the offer is from 16 October (10:00) to 17 October (23:59) 2023, based on Hong Kong time.

What is the offer

2. During the promotional period, you can enjoy exclusive priority booking for “HSBC Presents - Jan Lamb Uncle Auntie Farewell Party Concert 2023” (the “Event”) when you use the “Eligible Credit Card” at the designated platform:

Date of Event	Ticket Price	Designated Platform
16 October 2023 (10:00am) – 17 October (23:50pm) 2023	<ul style="list-style-type: none">• HK\$980 or HK\$780 or HK\$580 or HK\$480• Customer Service Fee of HK\$50 for each ticket will be charged by Designated Platform	Cityline Online Booking: https://priority.cityline.com Phone Booking: (852) 2111 5333 (10:00 am to 7:00 pm)

How can you enjoy the offer

3. You can enjoy the offer if you:
 - a. hold the “Eligible Credit Card” and your credit card account is valid and in good standing during the promotional period;
 - b. are required to settle whole payment by the Eligible Credit Card during the promotional period.

Read before you enjoy the offer

4. Tickets are limited on a first-come-first-served basis and available while stocks last.
5. A maximum of 4 tickets can be purchased in the promotional period per each Eligible Credit Card.

6. All successful purchase ticket buyers will receive confirmation email. For successful transaction inquiry, please contact our Customer Service Hotline at (852) 3761 6688 or email to cs@cityline.com.
7. Local courier service will be applicable to priority booking. A courier service fee of HK\$35 will be charged per purchase order mailed in Hong Kong. Each delivery is limited to 4 tickets per transaction. Customers should ensure that the delivery address/information is correct. No amendments of delivery address for successful transaction. The Organiser and Cityline are not responsible for undelivered tickets due to wrong or incomplete delivery address/information. Cardholders who have not received tickets for the concert on or after 5 December 2023, please call Cityline Hotline on 3761 6688 (Monday to Friday from 10am to 7pm, except public holidays) or email to cs@cityline.com for assistance.
8. Each of the primary cardholder and additional cardholders under the same Eligible Credit Card account can enjoy the offer using their own Eligible Credit Card.
9. Tickets are limited and are available on first-come-first-served basis, depending on the submission time and date at website, single seating/non-adjacent seating may be arranged. Ticket Purchaser shall accept the arrangement without question.
10. Tickets are valid only for the specified dates, times, and seats.
11. If Ticket is lost, defaced or stolen, the Organiser and Cityline will not reissue or replace the ticket, and will not bear any responsibility.
12. No refund, cancellation or amendment will be allowed once the tickets are sold.
13. Once the transaction is accepted, total price of ticket(s) and Customer Service Fee of the Designated Platform will be debited instantly from your Eligible Credit Card account. The amount is not refundable, and the transaction is valid only if the account has sufficient available credit limit.
14. Each ticket admits one person only. A valid original ticket must be provided for admission. Only allowed for person aged 6 or above.
15. The promotion cannot be used in conjunction with other offers, promotions, or discounts.
16. The Event is organized by Commercial Radio Productions Ltd (the 'Organizer'). All information and services are directly supplied by the Organizer who is solely responsible for all obligations and liabilities related to the Event. We do not accept any liabilities in connection with the Event.
17. In case the Event is cancelled or postponed, the Organizer is responsible for the relevant event arrangement and reserves the right for the reschedule of the Event. The Organizer reserves the right to reduce the number of seats, cancel, or postpone the Event due to the development of the COVID-19 epidemic and related prevention measures, or any reason.

18. The Organizer reserves the rights to change the Event programme without prior notice.
19. Booking service of tickets is provided by the Designated Platform. The use of booking service of tickets is subject to the terms and conditions prescribed by the Designated Platform (<https://priority.cityline.com>). We disclaim any liabilities in relation thereto.
20. We, the Organizer, and the Designated Platform reserve the right to suspend, revise or terminate the promotion at any time and to amend the terms and conditions thereof from time to time without prior notice.
21. We can change or cancel the offer or amend the terms and conditions. Please check our website for the latest promotional details, priority booking period, ticket price, and terms and conditions of the offer.
22. In case of dispute arising out of this promotion, the decision of us, the Organizer, and the Designated Platform shall be final and conclusive.
23. We write the terms and conditions of the offer under Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What these terms mean

24. **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).

To borrow or not to borrow? Borrow only if you can repay!