

## **Terms and Conditions:**

- Delivery Hero Food Hong Kong Limited ('foodpanda') is the organiser of this Promotion Programme. The Offer (as defined below) is provided to all non-existing pandapro customers on the foodpanda's mobile application ('Platform') (collectively 'Eligible Customers').
- 2. The Promotion Programme period is from 1 March 2024 to 31 March 2024, both dates inclusive ('Promotion Period').
- 3. During the Promotion Period, all non-existing pandapro customers can enjoy the Offer (as defined below).
- 4. During the Promotion Period, Eligible Customers can enjoy 100% off the regular price of HK\$99 for the 1-month pandapro subscription programme (discounted price at HK\$0) and HK\$800 worth of vouchers\* by entering the promotion code 'HSBCPRO' during checkout at the pandapro subscription page ('Offer'). After completion of the 1-month discounted pandapro subscription programme, the Eligible Customer will be charged HK\$99 every month for the pandapro subscription in accordance with the terms and conditions set out in

https://www.foodpanda.hk/contents/subscription-terms if the Eligible Customer does not cancel the subscription.

- \* The offer includes HK\$800 worth of vouchers as follows:
  - 1. 1x HK\$30 food delivery voucher: Valid on orders of HK\$180 (excluding delivery fee) or above
  - 2. 1x HK\$40 food delivery voucher: Valid on orders of HK\$200 (excluding delivery fee) or above
  - 3. 1x HK\$60 food delivery voucher: Valid on orders of HK\$300 (excluding delivery fee) or above
  - 4. 1x HK\$100 food delivery voucher: Valid on orders of HK\$500 (excluding delivery fee) or above
  - 5. 1x HK\$10 pick-up voucher: Valid on orders of HK\$80 or above
  - 6. 1x HK\$20 pick-up voucher: Valid on orders of HK\$120 or above
  - 7. 1x 12% off pandamart voucher: Valid on orders of HK\$350 (excluding delivery fee) or above with a maximum discount value of HK\$70

8. 1x 12% off foodpanda mall voucher: Valid on orders of HK\$300 (excluding delivery fee) or above with a maximum discount value of HK\$70

9. 1x HK\$400 catering voucher: Valid on orders of HK\$2,000 (excluding delivery fee) or above

HK\$800 worth of vouchers will be distributed to your account within 7 days after successful pandapro subscription with the promotion code 'HSBCPRO', which can be found under the 'Vouchers' tab.

- 5. foodpanda will not accept any liability if an Eligible Customer fails to enter the promotion code on the Platform during checkout which results in their inability to enjoy the Offer. Once the Eligible Customer enters and uses the promotion code for this Offer, they must use the designated HSBC VISA or Mastercard<sup>®</sup> credit cards as the payment method and the payment method cannot be changed.
- 6. The Offer shall be available to Eligible Customers on such other terms and conditions as foodpanda may from time to time communicate to the Eligible Customers.
- 7. The Offer is available while stocks last.
- 8. Each Eligible Customer can only enjoy the Offer once during the Promotion Period.
- 9. The Offer cannot be used in conjunction with other promotion codes. It is not exchangeable for cash, refund or coupon in other denominations. No change will be given whether in cash or in other forms.



- 10. By participating in this Promotion Programme, it indicates the Eligible Customer's agreement to abide by the terms and conditions of this promotion. In the event of any breach of the terms and conditions, foodpanda reserves the right to cancel Eligible Customer's eligibility to participate in this promotion and to retain any right to pursue any act of sabotage.
- 11. foodpanda reserves the right to cancel, end, or postpone the Promotion Programme, or to amend the Terms and Conditions of this Promotion Programme at any time without prior notice. All interpretations of these Terms and Conditions shall be at the sole and absolute discretion of foodpanda, and in case of any dispute, the decision of foodpanda shall be final.
- 12. foodpanda reserves the right to amend these Terms and Conditions in both Chinese and English versions at any time without prior notice. If there is any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!