Terms and Conditions for the Visa Tap to Ride MTR - 《Katch the POP》Concert - Lucky Draw Campaign ("Terms and Conditions")

- Any person who participates in the Visa Tap to Ride MTR "《Katch the POP》 8 June 2024 Concert at AsiaWorld Arena "Lucky Draw Campaign ("Campaign") will be deemed to have read, understood, accept and agreed to be bound by these Terms and Conditions and any amendments thereto from time to time.
- 2. The Campaign, including the lucky draw, is solely organised by Katch (HK) Limited ("Katch" / "Organiser"), who is responsible for running the Campaign including maintaining the Campaign designated enrolment webpage, collection of participant's information, drawing the lucky draw winners and fulfillment of the lucky draw prizes pursuant to these Terms and Conditions. Katch is also the organiser of the relevant concert.
- 3. The promotion period of the Campaign is from 8 March 2024 (08:00 HK Time) to 15 May 2024 (23:59 HK Time), both dates inclusive ("Promotion Period").
- 4. The Campaign is only applicable to the cardholders of i) Visa card(s) issued in Mainland China, Hong Kong, Australia, Cambodia, India, Sri Lanka, Bangladesh, Indonesia, Japan, South Korea, Macau, Malaysia, Myanmar, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Vietnam ("Visa card(s)"), and ii) Visa card(s) of selected bank issued in Hong Kong ("Selected Visa card(s)", i.e. HSBC Visa credit card(s) issued in Hong Kong), for settling their eligible MTR fares at the MTR gates or gantries that accept eligible Visa cards with their enrolled Visa card(s) or Selected Visa card(s) during the Promotion Period. Only Visa credit cards and Visa debits cards with settlement transactions made are eligible to participate in the Campaign in accordance with these Terms and Conditions. For the avoidance of doubt, Visa prepaid cards are not eligible to participate in the Campaign. If the information from the Participant differs from those of Visa and Organiser records, the latter shall be final and conclusive.
- 5. Lucky draw offer
 - To participate in the Campaign, participants mustenroll their eligible Visa card(s)/ Visa card(s) of selected bank in the Campaign designated enrolment webpage (https://concert.katch.hk/visamtr) first during the Promotion Period before taking the MTR and settling payment(s) of their eligible MTR fares.
 - (ii) In the Campaign designated enrolment webpage, participants are required to fill in all the required information including first and last name as shown on their enrolled Visa card(s)/ Visa card(s) of selected bank, a valid mobile number with area code, a valid email address, the full Visa card number and SF Express post

stores selected from the menu provided or locker address in Hong Kong successfully within the Promotion Period in order to be eligible to participate in the Campaign ("Participants").

- (iii) Each eligible Visa card(s)/ Visa card(s) of selected bank can only be enrolled on the Campaign designated enrolment webpage once (1 time) during the Promotion Period.
- (iv) Participants must use their enrolled eligible Visa card(s)/ Visa card(s) of selected bank to settle payment(s) of their eligible MTR fares at least once (1 time) at any MTR gates or gantries that accept eligible Visa cards for MTR fare payment(s) within the Promotion Period. Not available at Airport Express stations, Light Rail & MTR Bus.
- 6. Lucky draw chances
 - (i) For All Visa card(s): Enrolled eligible All Visa card(s) with one (1) or more eligible MTR fare payment(s) made on any day during the Promotion Period at any MTR gates or gantries that accept eligible Visa cards for MTR fare payment(s) will receive a maximum of one (1) lucky draw chance for the day of the MTR fare payment(s)* were settled.
 - (ii) For Selected Visa Card(s) #: The enrolled eligible Selected Visa card(s) with one (1) or more eligible MTR fare payment(s) made on any day during the Promotion Period at any MTR gates or gantries that accept eligible Visa cards for MTR fare payment(s) will receive a maximum of three (3) lucky draw chances for the day of the MTR fare payment(s)* were settled.

* The MTR fare payment system will calculate the total accumulated fare for MTR rides daily** and collect the fare from passengers accordingly. Passengers can view the daily accumulated fare record through their bank statements. Visa and Katch have no responsibility to the accuracy of this information.

** i.e. During the Promotion Period, each enrolled Visa card will receive a maximum of one (1) lucky draw chance for All Visa card(s), (or maximum of three (3) lucky draw chances for Selected Visa Card(s)) for the day of the MTR fare payment(s) were settled regardless how many MTR rides have been taken on that day.

#selected Visa card(s) included: HSBC Visa Signature Card HSBC EveryMile Credit Card HSBC Visa Platinum Card (including green credit card) HSBC Visa Gold Card HSBC Visa Card HSBC Visa iCAN Card

7. The drawing result of the prizes will be determined randomly by computer system after all participants' data has been collected. Each enrolled eligible Visa card(s)/ Visa card(s) of selected bank during the Promotion Period can win a maximum of two (2) concert tickets ("winner") throughout the Campaign. 8. A total of 1,600 concert tickets will be prizes in the lucky draw, as follows:

Lucky draw prize ("prize/s") per winner	Quota
Two (2) 《Katch the POP》 concert tickets	Quota: 800 winners (1,600 concert tickets)

- 9. As each enrolled eligible Visa card(s)/ Visa card(s) of selected bank can only win one (1) time, if the same is drawn, an alternate winner will be drawn.
- 10. Winners will be notified via email between 27 31 May 2024 and the URL of the winner list will be published in the Sing Tao Daily and The Standard on 30 May 2024.
- 11. Participants must ensure that the enrollment information provided is true, accurate, complete, not misleading and without any fraudulent element. Visa and Katch assume no responsibility for any failure to successfully transmit SMS, push notifications or emails.
- 12. Visa and Katch will not charge any fees / payments to the enrolled Visa card(s) in relations to the enrolment of the Campaign.
- 13. Any refund transaction of the MTR fare will not qualify for the Campaign.
- 14. If any delay, loss, error or other circumstances occur in the participants' enrollment for the Campaign due to computer, smartphone, or network technology problems, the participants will be deemed to have failed to complete the enrollment for the Campaign, and Visa and Katch will not be held responsible.
- 15. If it is discovered that a Participant uses an empty or fake enrollment, or hacks or modifies the software in any way, Visa or Katch has any grounds to believe the Participant participates in or procures others to participate in the Campaign by any unfair, dishonest, fraudulent, abusive, improper or illegal means, or promotes others to participate in this Campaign for any benefit without the prior consent of Visa or Katch, Visa and Katch reserve the right to disqualify or withdraw the relevant participants from participation without prior or further notice. Visa and Katch reserve the right to pursue any actions that interfere with and/or disrupt the Campaign.
- 16. The prize will be delivered to SF Express post stores selected from the menu provided or a locker address in Hong Kong (delivery fee to be borne by the winners) according to the information provided through the Campaign enrolment webpage. If the winner fails to provide the accurate information required in clause 5(i) & (ii) of these Terms and Conditions, or fails to collect the prize within the specified period, time and from the place in the prize collection notice, the winner will be deemed to have waived the right to claim the prize. Visa and Katch will not be liable for any cost, expense, damage or loss incurred by the Participants.

- 17. After the prize has been delivered pursuant to clause 16, Visa and Katch will not reissue, exchange or replace the concert tickets and will not be held responsible for lost, damaged, theft or defaced concert tickets.
- 18. The terms of use of concert tickets will be governed by the terms outlined by the concert organiser. Allocation of concert seats is randomly arranged by a computer system and attempt to allocate adjacent seats where possible. If adjacent seats are not available, the system will assign two non-adjacent concert tickets to each winner.
- 19. One concert ticket admits one person. The Ticket (with ticket stub intact) must be presented on-site for admission. Visa shall not be liable for any direct or indirect accidents or personal injury, loss and/or consequence that may occur, or may arise from the use of the prize.
- 20. Visa will not handle any complaints related to the prizes and will assume no responsibility or liability for the prizes. In case of any dispute, Visa and Katch's decision is final and there is no appeal.
- 21. Visa is not the supplier of the prizes of the Campaign. Prizes are provided as-is. Visa will not be liable for any issues related to the prizes of the Campaign and will make no warranties, representations or guarantees, whether expressed or implied, including, but not limited to, any merchantability of a relevant prize or its fitness for a particular purpose. All disputes regarding the prizes of the Campaign shall be resolved directly between the Participant/winner and Katch.
- 22. Visa and Katch employees are not eligible to participate in the Campaign.
- 23. In case there is, in Visa or Katch's opinion, any Participant who has participated in the Campaign by improper means, or any fraud relating to or abuse of the Campaign, Visa and Katch reserve the right to disqualify or withdraw the lucky draw entry(s)or lucky draw chance(s) of the participants without prior or further notice.
- 24. Visa and Katch accept no liability for any direct or indirect loss or damage (including any consequential, special, or exemplary damages) arising from the participation in the Campaign, lucky draw or relating thereto, to the maximum extent permissible by applicable law.
- 25. The details of the concert will be determined by the organiser of the concert at its sole discretion. The organiser of the concert reserves the right to postpone or change / reschedule the concert date, or cancel the concert for any reasons without prior notice. In case of disputes arising between the organiser of the concert and the Customer, the organiser of the concert reserves the right of final decision as its sole discretion. Visa shall not be liable for any matters arising from or in connection with the concert, or the information provided by the organiser of the concert. Any enquiry regarding to the concert or any relevant information of the concert should be directed to the organiser of the concert.
- 26. Visa will not assume any responsibility, and the winners will not be compensated in any way if the concert is postponed, rescheduled, changed of date or cancelled for any reasons.

- 27. Visa and its program partner, Katch (HK) Limited ("Katch"), will collect personal information from participants for the purposes of administering and advertising the Campaign. All personal information collected from participants during the registration / enrollment and application process or thereafter in connection with the Campaign will be processed in accordance with Visa's Global Privacy Notice (available at https://www.visa.com.hk/en_HK/legal/privacy-policy.html) and Katch's privacy notice (available at https://katch.hk/terms?content=privacy) and any preferences expressed by participants during the Campaign registration / enrollment process. By consenting when registering / enrolling to participate in the Campaign and lucky draw, participants (i) authorize Katch to collect, store, use, process their personal data for the purpose of lucky draw enrolment, administration, winner announcement / communication and other purposes related to the Campaign and (ii) authorize Visa to collect, store, use, process their enrolled eligible Visa card number for the purpose of lucky draw enrolment, qualifying their eligible MTR transactions and other purposes related to the Campaign. Participants have the right to access, withdraw, and correct personal information held about them, and to oppose the collection or processing of it. Participants may request such action by contacting Katch at info@katch.com.hk. Whenever Participants submit any card related information in order to participate in the Campaign, please be aware that Visa may store and process of this information in different territories from where they reside, including in the US. Please note that these countries may have different laws and requirements about privacy and data use from the territory in which the Participant is located.
- 28. Visa and Katch records are the only official and correct version.
- 29. These terms and conditions shall be governed by and construed in accordance with the Laws of the Hong Kong Special Administrative Region of the People's Republic of China.
- 30. The Contracts (Rights of Third Parties) Ordinance shall not apply to these Terms and Conditions.
- 31. In the event of any discrepancy or inconsistency between the English version and the Chinese version (if any) of these Terms and Conditions, the English version shall apply and prevail.
- 32. Visa and Katch have the right to interpret these Terms and Conditions and has the final and binding decision on any and all disputes related to these Terms and Conditions (including the Campaign), which shall be binding on all parties concerned.
- 33. For any enquiry, please email info@katch.com.hk.
- 34. Trade Promotion Competition Licence No.: 58415-20