



## Terms and Conditions for Exclusive Priority Booking for 'China Life (Overseas) Proudly Sponsors: HK Phil 50 – Symphonic Reunion'

### When can you enjoy the offer

1. The promotional period for the offer is from 13 March (2:00pm) to 15 March (11:59am) 2024, based on Hong Kong time.

### What is the offer

2. During the promotional period, you can enjoy exclusive general public priority booking for 'China Life (Overseas) Proudly Sponsors: HK Phil 50 – Symphonic Reunion' (the 'Event') when you use the Eligible Credit Card for ticket purchase at the Designated Platform:

<b>Date of Event</b>	27 April to 29 April 2024 (8:15pm)
<b>Venue</b>	Hong Kong Coliseum
<b>Ticket Price</b>	HK\$1,080 / HK\$780 / HK\$480
<b>Designated Platform</b>	Cityline Online Booking: <a href="https://priority.cityline.com">https://priority.cityline.com</a>

A maximum of 4 tickets can be purchased in the promotional period per each Eligible Credit Card. The Designated Platform will charge customer service fee of HK\$50 for each ticket purchased.

3. All successful purchasers of priority booking tickets will receive a confirmation email on or shortly after purchase, followed by a ticket notification email on or before 31 March 2024. For enquiries concerning successful priority booking ticket purchases, please contact Cityline by calling the Cityline Customer Service Hotline at (852) 3761 6688 (Monday to Friday from 10:00am to 7:00pm, except public holidays) or by email to [cs@cityline.com](mailto:cs@cityline.com).
4. A local courier service will be used to deliver priority booking ticket purchases. A courier service fee of HK\$35 and an administration fee of HK\$12 will be charged per purchase order mailed in Hong Kong. Each delivery is limited to 4 tickets per transaction. Customers should ensure that the delivery address/information they provide is correct. No amendments of delivery address/information following a successful priority booking ticket purchase are permitted. Neither the Organiser nor Cityline shall be responsible for tickets that are not delivered due to wrong or incomplete delivery address/information being provided. Cardholders who have not received their priority booking tickets for the Event by 18 April 2024 should contact Cityline for assistance by calling the Cityline

Customer Service Hotline at (852) 3761 6688 (Monday to Friday from 10:00 am to 7:00 pm, except public holidays) or by email to [cs@cityline.com](mailto:cs@cityline.com).

### **How can you enjoy the offer**

5. You can enjoy the offer if:
  - a. you hold an Eligible Credit Card and your corresponding credit card account is valid and in good standing during the promotional period; and
  - b. you settle the whole payment for your ticket purchase by the Eligible Credit Card during the promotional period.

### **Read before you enjoy the offer**

6. Each of the primary cardholder and any additional cardholder(s) under the same Eligible Credit Card account can enjoy the offer using their own Eligible Credit Card.
7. Tickets are limited and will be made available on a 'first-come-first-served' basis and only while stocks last.
8. Seating will be allocated in sequence based on the submission date and time according to the record held with the Designated Platform. Single seating/non-adjacent seating may be allocated. The ticket purchaser and ticket holder(s) shall accept the seating allocation without question.
9. Tickets are valid only for the specified dates, times, and seats as printed on the tickets.
10. If any ticket is lost, defaced or stolen, neither the Organiser nor Cityline will reissue or replace the ticket, and neither the Organiser nor Cityline will bear any responsibility.
11. No refund, cancellation or amendment will be allowed once the tickets are purchased.
12. Upon the transaction for the priority booking ticket purchase being completed, the total price payable for the ticket(s), the customer service fee of the Designated Platform, the courier service fee and the administration fee will be debited instantly from your Eligible Credit Card account. The amount debited is not refundable, and the transaction is valid only if the account has sufficient available credit.
13. Each ticket admits one person only. A valid original ticket must be provided at the venue for admission to the Event. Only persons aged 6 years or above will be permitted to enter the venue and attend the Event.
14. The offer cannot be used in conjunction with any other offers, promotions, or discounts.

15. The Event is organized by The Hong Kong Philharmonic Society Limited (the 'Organizer'). All information and services in relation to the Event are supplied directly by the Organizer who is solely responsible for all obligations and liabilities related to the Event. We do not accept any liability whatsoever in connection with the Event.
16. If the Event is cancelled or postponed, the Organizer is responsible for the relevant event arrangements and reserves the right to reschedule the Event. The Organizer reserves the right to reduce the number of seats, cancel, or postpone the Event due to the development of the COVID-19 epidemic and related prevention measures, or for any other reason.
17. The Organizer reserves the right to change the Event programme without prior notice.
18. The booking service in respect of tickets to the Event is provided by the Designated Platform. The use of the booking service to purchase tickets is subject to the terms and conditions prescribed by the Designated Platform (<https://priority.cityline.com>). We disclaim any liability whatsoever in relation thereto.
19. We, the Organizer, and the Designated Platform reserve the right to suspend, revise or terminate the promotion, and the offer made in connection with it, at any time and to amend the terms and conditions thereof from time to time without prior notice.
20. We can change or cancel the offer or amend these terms and conditions at any time without prior notice. Please check our social platforms for the latest promotional details, priority booking period, ticket price, and terms and conditions of the offer.
21. In case of any dispute arising out of this promotion, or the offer made in connection with it, the decision of us, the Organizer, and the Designated Platform shall be final and conclusive.
22. These terms and conditions of the offer shall be governed by, and construed in accordance with, Hong Kong laws. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials or these terms and conditions, the English version shall prevail.

#### **What these terms mean**

23. **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
24. **'We'** refers to The Hongkong and Shanghai Banking Corporation Limited (and its successors and assigns).

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited

Reference number: Y24-U8-CAMH0108