



## **Red Hot Travel Special – Hotels.com Terms and Conditions**

### **When can you enjoy the offer**

1. The promotional period for the offer is from 1 May 2025 to 31 December 2025.

### **What is the offer**

2. During the promotional period, use your Eligible Credit Card to make Eligible Transactions at the designated link (<https://zh.hotels.com/hsbchk>) with promotional code for following offers:
  - a. Enter the promotional code "HSBC160" to enjoy 10% instant discount (capped at HK\$300) on minimum spending (excluding taxes and service charges) of HK\$1,000 or above for selected hotel-only bookings in Australia, New Zealand and Europe.
  - b. Enter the promotional code "8HSBCHK" to enjoy 8% instant discount for selected hotel-only bookings worldwide.

### **How can you enjoy the offer**

3. During the specific promotional period, you can enjoy the offer if you:
  - a. hold an Eligible Credit Card and your credit card account is valid and in good standing;
  - b. enter designated promotional code before checkout; and
  - c. pay with an Eligible Credit Card at the Participating Merchants for any Eligible Transactions.

### **Read before you enjoy the offer**

4. Periods of stay are from 1 May 2025 to 30 June 2026 (both inclusive).

5. The promotional codes cannot be used on a booking of a hotel combined with other offering such as flight + hotel package or flight + hotel + car package. It also cannot be used on accommodation supplied by third party bed banks.
6. The promotional codes cannot be used on app and cannot be redeemed through our call centre or support agent.
7. Length of stay for a qualifying booking must be at least 1 night.
8. The promotional codes can be used only once. Once a qualifying transaction is made with the promotional codes, the promotional codes will expire.
9. This offer does not apply to multi-room bookings.
10. The promotional codes can only be used for pre-pay bookings and cannot be redeemed against bookings which are paid for at the destination or charged by the supplier.
11. The promotional codes cannot be redeemed against stays at [zh.hotels.com/lp/b/hotel-exclusions](https://zh.hotels.com/lp/b/hotel-exclusions). The exclusion list may be amended from time to time without prior notice. The promotional codes cannot be redeemed against booking of properties offered by VRBO and/or HomeAway entities.
12. The promotional codes cannot be redeemed against taxes, tax recovery charges, supplier fees, cancellation or change fees/penalties, administrative fees or other miscellaneous charges (including, without limitation, any fees or charges that may be payable for extra guests attending the activity, parking costs or other charges), which are the sole responsibility of the customer.
13. You cannot:
  - a. exchange the offer for cash, other products, services or discounts or transfer the offer; and
  - b. unless otherwise specified, use the offer in conjunction with any other discounts, promotional offers, coupons, cash coupons or VIP card benefits.

14. You have to keep all original sales slips or official payment records of the Eligible Transactions. In case of dispute, we may at any time ask you to submit these slips, official payment records and/or further documents or evidence for inspection and we may keep them.
15. All products, services, and information related to the promotion are directly sold and supplied by Participating Merchant who is solely responsible for all related obligations and liabilities. We accept no liability in respect of the quality of goods and services provided by Participating Merchant or any additional offers/discounts which Participating Merchant may or may not offer.
16. The offer is subject to these terms and conditions and other terms and conditions stipulated by Participating Merchant and they may be subject to change. We and Participating Merchant can change or cancel the offer or amend the terms and conditions. Please check the relevant website for the latest details, availability and terms and conditions of the offer.
17. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can debit your credit card to take back any offer you have enjoyed, or cancel your credit card.
18. The terms and conditions of the Eligible Credit Card will apply.
19. In case of disputes arising out of the promotion, the decision of Participating Merchant and us shall be final and conclusive.
20. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('Hong Kong'). In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

## What this term means

21. **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
22. **'Eligible Transactions'** refer to any purchases made in Hong Kong dollars with an Eligible Credit Card with specific spending requirement at the Participating Merchants during the promotional period and posted on our system during the promotional period. Selected offers are required to settle in designated transaction currency. For offer details, please contact Participating Merchant.
23. All payments for instalment plans, transactions (including top-up transactions) made via e-wallets and unposted/cancelled/refunded transactions will not qualify as Eligible Transactions for this promotion.
24. **'Participating Merchant'** means Hotels.com.

To borrow or not to borrow? Borrow only if you can repay!

Issued by The Hongkong and Shanghai Banking Corporation Limited

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