

## Terms and conditions

- 1. This offer is applicable only at Lumino Aesthetics. Each new customer can only enjoy this special offer once.
- 2. Please make a reservation in advance to enjoy this offer.
- 3. This offer is valid from the date of issuance until 31 December 2025. It will be considered invalid after the expiration date.
- 4. Customers receiving the treatment must be 18 years old or above (both male and female customers are eligible) and must provide identification documents for verification. Customers below 18 years old must provide a guardian's signature before proceeding with the treatment.
- 5. Once registered, customers are requested to arrive on time. If there is a need to change the treatment date or time, please contact Lumino Aesthetics at least 24 hours in advance.
- 6. This offer cannot be exchanged for cash or converted into other treatments or gifts, nor can it be used for sales purposes.
- 7. Prior to enjoying the service and treatment, customers should clearly understand and agree to the treatment, service items, and content arranged by Lumino Aesthetics.
- 8. For some reasons, If Lumino Aesthetics cannot provide our first-time customers with the forementioned complimentary treatment items, Lumino Aesthetics will offer with other complimentary treatment items which are at the equivalent value with the forementioned treatment items.
- 9. In case there are any disputes, Lumino Aesthetics reserves the right to make the final decision.