



Terms and Conditions for Red Hot Dining Special - foodpanda Cashback Offer

When can you enjoy the offer

1. Unless otherwise specified, the promotional period for the offer is every weekend (Saturday and Sunday) from 1 June 2025 to 31 December 2025.

What is the offer

2. During the specific promotional period, with valid pandapro membership and use Eligible Credit Card to make Eligible transactions (after discount, including delivery fees, platform fee and other fees) of HK\$200 or above on Food Delivery or Pick Up orders at foodpanda Platforms, you can enjoy 5% foodpanda Cashback into the pandapay Account with the maximum Cashback amount is HK\$15 for each transaction.

How can you enjoy the offer

3. During the specific promotional period, you can enjoy the offer if you:
 - a. hold an Eligible Credit Card and your credit card account is valid and in good standing; and
 - b. be a valid pandapro member; and
 - c. pay with an Eligible Credit Card at the foodpanda Platforms.

Read before you enjoy the offer

4. The offer is subject to limited quotas and available on a first-come-first-served basis whilst quotas last. The offer is only applicable to selected foodpanda Platforms, includes foodpanda Hong Kong website (www.foodpanda.com.hk) and/or foodpanda App.
5. The offer can be used in conjunction with other promotions. For offer details, please contact the Participating Merchant.
6. The corresponding Cashback will be credited automatically to the pandapay Account within 48 hours after making Eligible Transactions that were paid and completed, unless otherwise stated.
7. The corresponding Cashback must be used within 7 days upon being credited into the pandapay Account. For pandapay Account details, please contact the Participating Merchant.
8. Orders on the foodpanda Platforms that are cancelled/ undelivered/ refunded/ falsified/ unauthorised are not eligible for Cashback. In the event of a cancellation, full or partial refund of an order, the Participating Merchant reserves the right to claw back the Cashback credited, or to charge the amount of the Cashback credited.



9. You cannot:
 - a. exchange the offer for cash, other products, services or discounts or transfer the offer.
 - b. unless otherwise specified, use the offer in conjunction with other discounts, promotional offers and discounted items or programmes. Please check with the respective participating merchants for details.
10. You have to keep all original sales slips of the Eligible Transactions. In case of dispute, we may at any time ask you to submit these slips, and / or further documents or evidence for inspection and we may keep them.
11. All products, services, and information related to the promotion are directly sold and supplied by the Participating Merchants who are solely responsible for all related obligations and liabilities. We accept no liability in respect of the quality of goods and services provided by the Participating Merchants or any additional offers/discounts which the Participating Merchants may or may not offer.
12. These terms and conditions of the Eligible Credit Card will apply.
13. The offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the Participating Merchants. We and the Participating Merchants can change or cancel the offer or amend the terms and conditions. Please check the relevant website or communication materials for the latest details, availability and terms and conditions of the offer.
14. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer and we can debit your credit card to take back any offers you have enjoyed, or cancel your credit card.
15. In case of disputes arising out of this promotion, the decision of the participating merchants and us shall be final and conclusive.
16. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region ('Hong Kong'). In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.

What this term means

17. **'Eligible Credit Card'** means any Hong Kong Dollar personal primary, combined additional, separate additional credit cards or UnionPay Dual Currency credit cards (applicable to Hong Kong Dollar sub-account only) issued by The Hongkong and Shanghai Banking Corporation Limited in Hong Kong (and its successors and assigns).
18. **'Eligible Transactions'** refer to any purchases made in Hong Kong dollars with an Eligible Credit Card with specific spending requirement at the Participating Merchant during the promotional period and posted on our system during the promotional period.



19. All payments for transactions (including top-up transactions) made via e-wallets and other payment methods and unposted/cancelled/refunded transactions will not qualify as Eligible Transactions for this promotion.

20. **'Participating Merchant'** refer to foodpanda.

To borrow or not to borrow? Borrow only if you can repay!

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Issued by The Hongkong and Shanghai Banking Corporation Limited